



Wachusett Mountain
TEAM LEAD – LIFT OPERATIONS
Princeton, MA





MOUNTAIN STATS

Summit Elevation: 2,006 ft
 Vertical Drop: 1,000 ft
 Trails: 27
 Lifts: 8
 Uphill Capacity: 9,200 skiers per hour
 Snowmaking: 100%
 Grooming: 2x per day



SPECIAL EVENTS

- [Kids Summer Club](#) – Skate to Ski Fun!
- [Summer Food Truck Fest](#) – The taste of summer food!
- [Beer Fest of Ale](#) – Cheers!
- [MTNside Labor Day Sale](#) –Ski & snowboard equipment
- [BBQ Fest](#) – The BEST BBQ around!
- [Kids Fest](#) – Live entertainment, shows, magic & more!
- [OktoberFest](#) – The season for beautiful foliage, and tasty beer!
- [Apple Fest](#) – Celebrate fall!
- [Fall Food Truck Fest](#) – Live music with plenty of food



Click [here](#) for the Special Event Calendar.

FOOD & BEVERAGE

From specialty coffees to pub-style dinners, our food service outlets have the perfect menu for your taste. [SKI Magazine](#) readers consistently rank Wachusett among the Best in the East for On-Mountain Food. Wachusett is a past winner of “Best Entrée” award at the annual “Taste of Wachusett” exhibition sponsored by the Wachusett Chamber of Commerce. All Food Service is open during our Ski Season only. Check our [Events Calendar](#) for pop up events.



CORPORATE OUTINGS AND MEETINGS

MOUNTAIN FUN, YEAR-ROUND - From your team building exercises to your family-fun annual company party - we've got you covered all year long! With the mountain as a backdrop, there's nothing like the crisp, clear air and scenic New England countryside to set the stage for a fun event. We have a wide variety of special event services.

SPACIOUS GROUNDS - During the Summer and Fall months, Wachusett's spacious grounds make a natural setting for large outdoor corporate outings. The decks and custom tented areas create a picturesque locale for mountainside barbecues, clambakes plus a variety of outdoor recreational activities. The grounds also provide excellent space for outdoor displays and exhibits.

EXPANSIVE LODGE - During the Summer and Fall months, the Main Lodge is available for private functions. The expansive lodge includes the Coppertop Lounge, Black Diamond Restaurant, Granite Room and Mountain Suites. Offering extensive exhibit or meeting space.

CLAMBAKES AND MOUNTAIN BARBECUES - From Summertime clambakes to mountainside barbecues to delicious dinner buffets, we'll create a customized menu perfect for any occasion. Our in-house catering provides delightful menu options to meet any function needs.



SKYRIDE - The SkyRide will "top off" any special event on the mountain - no other location or facility in the region has this to offer. Imagine the thrill for your guests riding our 4-passenger chairlift to our scenic 2,006-foot summit with spectacular 360-degree views of southern New England!

MEETINGS & CONFERENCES

From small board meetings in one of our Slope SkyBoxes to large presentations in the Granite Room, there's nothing like the fresh mountain air to set the stage for a productive meeting or conference. The mountain meeting venues can easily accommodate from 15-400 people. We offer High-speed Wireless Internet, Full Audio-Visual Services and Public Address to help make your event successful.

SOCIAL EVENTS

No matter what the season, the Slope SkyBox at Wachusett are not just for company meetings! They are ideal for social and family events, as well. The mountain is the perfect place to host your:

- Holiday parties
- Bridal/Baby showers
- Family events
- Birthday parties
- Class reunions
- Rehearsal dinners
- Fundraisers
- Large corporate events

LODGING OPTIONS

Partner Hotels:

- [DoubleTree by Hilton](#) - Leominster
- [Great Wolf Lodge](#) - Fitchburg
- [Colonial Hotel](#) – Gardner
- [Chocksett Inn](#) – Sterling

Other Options:

- [The International](#) - Bolton
- [Courtyard Marriott](#)- Worcester
- [Residence Inn](#) – Worcester
- [Maguire House B&B](#) - Ashburnham
- [Howarth House B&B](#) - Fitchburg

Click [here](#) for more information.

POSITION SUMMARY

Wachusett Mountain Ski Area is looking for a Lift Operations Supervisor! Candidates should enjoy working outdoors and be team and customer oriented. The Lift Operations Supervisor works closely with Lift Maintenance Crew and will be helping with Lift Maintenance in the summer months. The Supervisor performs a daily routine to start the lifts, while supporting their team. In addition to scheduled tasks, the Lift Operation Supervisor interviews applicants, and trains new Team Members. The Lift Operations Supervisor focuses is on safety, employee training, guest service, and Team Member support.

PRINCIPAL JOB RESPONSIBILITIES:

- Promote guest service standards compliance and operational efficiency as well as model positive guest service at all times.
- Complete all training, scheduling lift operators, attendants and ticket checking crew with the assistance of others.
- Maintain and promote high level of service and act as a positive advocate for our safety culture.
- Train staff to set up lift corrals and supervise/help when necessary.
- Ensure that the crew is maintaining proper snow surface at lifts.
- Assist with operating lifts, ticket checking and Axxess RFID gate training.
- Implement, maintain, and coach safety in the workplace.
- Oversight of all Time & Labor for lift operators and ticket checker employees. This includes ensuring proper clocking & signing-in/out procedures are met.
- Work with Lift Maintenance personnel to ensure all scheduling of lift operators, attendants and ticket checkers is taken care of.to ensure guest safety and service.
- Oversight, collection, and auditing of lift logs to ensure proper completion.
- Supervise technical training for staff, as well as assist in facilitation of department training sessions as needed.
- Work with Lift Maintenance to complete Lift License applications in the Fall after Annual Lift Inspection.
- Be responsible for timely completion of training and development documentation for the teams and be contributing and accountable member of our management team.
- Provide leadership development education for Leads, as well as developing Operators interested in becoming leads.
- Provide performance feedback to supervised team, as well as conducting written performance reviews for lift operators, and ticket checking staff. Be involved with recognizing and developing top performers in the department.
- Responsible for coordinating opening and closing procedures, and all daily operating tasks of the crew.
- Promote neat, clean, and organized workstations.

QUALIFICATIONS:

- Ideal candidate will have prior ski resort, supervisory, and lift operations experience.
- Mechanical aptitude and experience with detachable lifts, fixed grip lifts, diesel engines and chairlift low voltage systems.
- Must be able to connect and operate chairlift backup operation engine systems
- Must be willing to work in extreme winter weather conditions.
- Must have excellent interpersonal skills and be strong team player.
- Must have good oral and written communication skills.
- Must be attentive to detail.

If interested in learning more about this great opportunity, please send your resume to the SearchWide Global Executive listed below.



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513-508-2809 (mobile)

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