

## **School Coordinator FAQs 2022-2023**

### **Why is there an extra fee for Wed-Saturday programs?**

These are our busiest program days as well as most popular days for public skiing. We are working to control the crowds by charging premium pricing for these more sought-after days. If you are interested in changing your program day to Sunday, Monday or Tuesday we would be happy to do this for you.

### **When will my incentives be ready?**

Season pass incentives are ready by December 1, 2022. If you would like to ski before then and your incentive is not processed. Please stop by the group sales desk and we will give you a ticket for the day. Remember, incentives cannot be split(including the 3peat offering)

### **Are guest tickets available for purchase?**

Yes, the rates are available in the coordinator center and we must know numbers 24 hrs in advance. Incentive CowCards cannot be used to purchase these guest passes.

### **What is the refund policy for this year due to unforeseen circumstances?**

Prorated **refunds** will be offered to parents who purchase insurance. If insurance is not purchased, a prorated **credit** will be offered.

### **Some students missed out on purchasing season passes, what do I suggest for them?**

Encourage participants to purchase a 6 or 8 week badge and if more season passes are released they can use the purchase of the badge towards the cost of a season pass.

### **When do sign ups begin?**

October 11, 2022 with prices increasing December 1, 2022.

### **Are season passes offered?**

Bronze season passes will be offered through school programs at the early rate(\$100 less than what is currently being offered to the public). This price will stay the same through December 1, or until they sell out.

### **What is the minimum age of students allowed to sign up?**

9 is the minimum age, if a child 8 or under sign up we will have to provide a refund and they cannot participate in the program.