

School Coordinator Quick Info 2025-2026

Coordinator

- The coordinator and chaperone terms and conditions forms found in the coordinator center need to be returned by December 12th 2025. Waivers are required before you can receive your badges.

Steps when you arrive at Wachusett:

- Make sure your chaperones know who they are responsible for, what to do and where to go
- Choose a designated meeting spot for chaperones and students
- Stop by the group sales desk with your attendance list. At this time, you will receive absentee coupons, replace any lost badges, and purchase any guest passes needed
- Check in with your chaperones to see if they need help with any students, and pass out any new badges you may have picked up

Additional Guests

- During check-in coordinators can purchase additional guest passes. Guests must be ages 9 and up.
- All Area Lift Ticket \$57, Ski/Snowboard Rentals \$35, Helmet Rental \$11

Lodge Etiquette

- No skis or snowboards in the building
- Properly store belongings in cubbies and on hooks
- Remove trash from the tables
- Return cafeteria trays
- Keep stairs, doorways, floors and aisles clear at all times
- You can place a sign on ONE table as a designated meeting area

Weather Conditions

- Our programs run in almost all-weather conditions. We will call you by noon on your scheduled day if the ski area must close for any unforeseen circumstances.

Cancellations

- Please email groupsales@wachusett.com or call 978-464-2300 ext.3550 to report your cancellation.
- You must notify us no later than 11am of that day or it will count toward your total sessions. If your school is cancelled because of the weather, you must still call. Your make up for that session may not include lessons if you cancel your session but other schools still come.
- Your cancelled session is made up at the end of your program

Changes and Withdrawals

- Any request for a credit or refund must be made on our website. The form can be found at www.wachusett.com/schoolgroups. Prorated refunds will be offered to parents who purchased badge insurance. If insurance was not purchased, they will be offered a prorated credit.

Important Dates

- TBD Passes go on sale
- 12/2 Pass prices increase
- 12/12 Last day to order passes
- 12/12 Chaperone and Coordinator forms due
- 1/3 First day of school programs
- 1/19 & 2/16-2/20 No Programs Holiday/School Vacation